

Dear Trading Partners and Providers:

AmeriHealth HMO, Inc., QCC Insurance Company d/b/a AmeriHealth Insurance Company, and AmeriHealth Insurance Company of New Jersey (collectively "AmeriHealth") continue to move forward with our plans to transition X12 transactions from the current gateway to the Highmark Health Services ("Highmark") Gateway. The Highmark Gateway will be managed and maintained by Highmark Health Services ("Highmark").

AMERIHEALTH HIPAA TRANSACTION STANDARD COMPANION GUIDES ARE NOW AVAILABLE

To assist you with this transition, AmeriHealth has published HIPAA Transaction Standard Companion Guides ("Companion Guides"), which provide comprehensive information on how to submit and receive transactions through the Highmark Gateway. The Companion Guides are now available online at www.amerihealth.com/providers/claims_and_billing/x12_gateway.html.

AmeriHealth is committed to ensuring a seamless transition with comprehensive communications and tools before, during, and after the transition to the Highmark Gateway. To further ensure this smooth transition, we have launched the <u>EDI Trading Partner Business Center</u>. This website is dedicated to AmeriHealth trading partners who submit and receive transactions through the Highmark Gateway. Using this site, you can register to submit and receive transactions through the Highmark Gateway, as well as find additional resources and information about submitting transactions.

ADDITIONAL INFORMATION

A repository of information about the AmeriHealth transition, including a Frequently Asked Questions (FAQ) document, is available in the <u>Upcoming System and Process Changes</u> section of our Provider News Center. If you have any questions after reviewing the FAQ, please email us at <u>gateway.transition@amerihealth.com</u>.

Thank you, Provider Communications

We respect your privacy and will not make your email address available to third parties.

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