



# 2011 Provider Publication Cumulative Index

**AmeriHealth Partners in Health UPDATE**

*Inside this edition*

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**Administrative**

- ▶ ClaimCheck™ upgrade and edit clarification in effect
- ▶ Reminder: Provider self-service requirements now in effect
- ▶ Attention: Changes to the Provider Automated System postponed until mid-December

**HIPAA 5010**

- ▶ AmeriHealth follows CMS lead with HIPAA 5010 90-day enforcement grace period

**BILLING**

- ▶ Professional Injectable and Vaccine Fee Schedule updates effective January 1, 2012
- ▶ Upcoming change to reimbursement methods for obstetric providers (NJ only)
- ▶ Expanded list of services eligible for separate reimbursement above capitation (NJ only)

**ICD-10**

- ▶ ICD-10 readiness for AmeriHealth-participating facilities

**NAVINET™**

- ▶ Reminder: Authorization submission requirements through Navinet

**MEDICAL**

- ▶ Policy notifications posted as of November 23, 2011
- ▶ Reminder: Change to anesthesia claims payment methodology calculation
- ▶ Precertification process change for certain infusion therapy drugs

**PHARMACY**

- ▶ Upcoming benefits change for progesterone in oil
- ▶ Brand Lipitor® available to members through May 2012
- ▶ Select Drug Program™ Formulary updates
- ▶ Prescription drug updates

**HEALTH AND WELLNESS**

- ▶ Resolution solution: The SilverSneakers® Fitness Program
- ▶ Case management: Help for your patients when they need it
- ▶ Managing bladder control problems

▶ Articles designated with an orange arrow include notice of changes or clarifications to administrative policies and procedures.

www.amerihhealth.com/providers December 2011

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*Note: Partners in Health Update* articles are specific to a provider type. The audience is identified by the following indicators:

- P – Professional
- F – Facility
- A – Ancillary

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NaviNet® is a registered trademark of NaviNet, Inc.

An AmeriHealth company holds a minority ownership interest in NaviNet, Inc.

SilverSneakers® is a registered mark of Healthways, Inc.

SMART® is a registered trademark of Health Dialog Services Corporation.

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ADMINISTRATIVE

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<b>Attention: Changes to the Provider Automated System postponed until mid-December</b> December 2011	P, F, A
<b>Changes in notification of approved peer-to-peer determination letters for NaviNet-enabled providers</b> April 2011	F
<b>Changes to AIM request submission options</b> September 2011	P
<b>Changes to referral requirements for certain nutrition counseling services</b> November 2011	P
<b>ClaimCheck<sup>®</sup> upgrade and edit clarification</b> May 2011 December 2011	P
<b>Cost-sharing for preventive and nonpreventive services</b> September 2011	P, F, A
<b>Get important information delivered by email</b> May 2011 June 2011 July 2011 September 2011 October 2011 November 2011	P, F, A
<b>Health Risk Partners – A new vendor for Medicare Advantage HMO member medical chart review</b> May 2011	P
<b>Help us keep health care costs down</b> May 2011	P, F, A
<b>New Delaware chiropractic mandate</b> June 2011	P
<b>Provider self-service requirements effective September 15, 2011</b> August 2011 <i>Reminder article was posted in:</i> September 2011	P, F, A

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ADMINISTRATIVE (CONTINUED)

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<b>Provider self-service requirements now in effect</b> October 2011 <i>Reminder article was posted in:</i> November 2011 December 2011	P, F, A
<b>Register our maternity members for Baby FootSteps<sup>®</sup> to ensure early outreach</b> February 2011	P
<b>Reminder: AmeriHealth New Jersey has moved</b> September 2011	P, F, A
<b>Reminder: Sign up for Electronic Funds Transfer</b> May 2011	P, F, A
<b>Request for medical records</b> January 2011	P, F
<b>Request your office supplies online</b> April 2011	P, F, A
<b>Upcoming changes to the Provider Automated System</b> October 2011 <i>Reminder article was posted in:</i> November 2011	P, F, A
<b>Upcoming provider self-service requirements</b> June 2011 <i>Reminder article was posted in:</i> July 2011	P, F, A
<b>Upcoming webinar: Electronically request precertification for your AmeriHealth Administrators patients</b> May 2011	P, F, A
<b>Update your provider information with us</b> March 2011	P, F, A

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ANNOUNCEMENTS

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<b>2010 Cumulative Index now available</b> February 2011 <i>Enclosure – 2010 Provider Publication Cumulative Index</i>	P, F, A
<b>AmeriHealth New Jersey is moving</b> August 2011	P, F, A

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ANNOUNCEMENTS (CONTINUED)

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**The Provider Satisfaction Survey is in the mail** P  
August 2011

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BILLING

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**Are you ready?: HIPAA 5010 transition** P, F, A  
June 2011

**Billing guidelines for surgery claims** P  
February 2011

**Claims Preprocessing Edits Claims Resolution Document updated for HIPAA 5010** P, A  
November 2011

**Copayments relative to allowed amount for Managed Care products** P, F  
January 2011

**Expanded list of services eligible for separate reimbursement above capitation (NJ only)** P  
December 2011

**HIPAA 5010 FAQ now available** P, F, A  
January 2011

**HIPAA 5010 go-live date change** P, F, A  
April 2011

**Procedures for billing multiple services** P, A  
August 2011

**Professional Injectable and Vaccine Fee Schedule updates effective April 1, 2011** P, F, A  
March 2011

**Professional Injectable and Vaccine Fee Schedule updates effective July 1, 2011** P, F, A  
June 2011

**Professional Injectable and Vaccine Fee Schedule updates effective October 1, 2011** P, F, A  
September 2011

**Professional Injectable and Vaccine Fee Schedule updates effective January 1, 2012** P, F, A  
December 2011

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BILLING (CONTINUED)

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<b>Reporting services using modifier -50</b> January 2011	P
<b>Submit Coordination of Benefits information electronically (NJ only)</b> January 2011	P
<b>Surgery modifier usage</b> January 2011	P
<b>Upcoming change to reimbursement methods for obstetric providers (NJ only)</b> December 2011	P

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CONSUMERISM

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<b>AmeriHealth New Jersey launches a mobile website for members</b> October 2011	P, F, A
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CREDENTIALING

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<b>Reminder: New email address replaces the network credentialing support services hotline (PA and DE only)</b> September 2011	P
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HEALTH AND WELLNESS

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<b>2011-2012 Clinical Insights now available</b> November 2011	P
<b>2011-2012 Clinical Practice Guideline Summary now available</b> November 2011	P
<b>Avoid scheduling elective inductions and repeat cesarean sections before 39 weeks gestation</b> May 2011	P, F
<b>Case management: Help for your patients when they need it</b> May 2011 July 2011 September 2011 December 2011	P
<b>Changes to the SMART<sup>®</sup> Registry from the Connections<sup>SM</sup> Program</b> January 2011	P, F

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HEALTH AND WELLNESS (CONTINUED)

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<b>Connections<sup>SM</sup> Health Management Programs: Supporting your patients, our members</b>	P
January 2011              April 2011              August 2011	
February 2011          May 2011              November 2011	
March 2011              June 2011	
<b>Connections<sup>SM</sup> Program Provider Satisfaction Survey available November 4</b>	P
November 2011	
<b>Connections<sup>SM</sup> Program Provider Satisfaction Survey coming in November</b>	P
October 2011	
<b>Don't miss opportunities to administer recommended vaccines</b>	P
May 2011	
<b>Encourage overall fitness with yoga</b>	P, F
April 2011	
<b>Encourage your older adult patients to take a walk</b>	P, F
May 2011	
<b>Essential tools for atypical antipsychotics monitoring</b>	P, F, A
April 2011	
<b>Expanded infant sleep guidelines from the AAP</b>	P
December 2011	
<b>Health Coaches offer support for patients who need diabetic eye care</b>	P
June 2011	
<b>Help is available for your patients with prostate cancer</b>	P
April 2011	
<b>Major changes included in the August 2011 release of the SMART<sup>®</sup> Registry from the Connections<sup>SM</sup> Program</b>	P
August 2011	
<b>Managing bladder control problems</b>	P
December 2011	
<b>New ACIP guidelines for pertussis vaccine</b>	P
December 2011	
<b>New car safety seat guidelines from the AAP</b>	P, F, A
April 2011	
<b>New tip sheets available for attention deficit/hyperactivity and adult bipolar disorders</b>	P
October 2011	

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HEALTH AND WELLNESS (CONTINUED)

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<b>October is breast cancer awareness month</b> October 2011	P
<b>On the road with SilverSneakers<sup>®</sup></b> August 2011	P
<b>Resolution solution: The SilverSneakers<sup>®</sup> Fitness Program</b> December 2011	P
<b>Revised guidelines for perinatal screening and prophylaxis of Group B Strep</b> January 2011	P, F
<b>Overview guides available for substance-use disorders, depression, and suicide</b> September 2011	P, F, A
<b>Seasonal flu vaccine recommendations and labeling changes for Tamiflu<sup>®</sup></b> October 2011	P
<b>Serving up healthy eating and exercise habits</b> September 2011	P
<b>SilverSneakers<sup>®</sup>: Helping Baby Boomers stay active</b> July 2011	P
<b>The <i>Connections<sup>SM</sup> Health Management Programs 2011 Annual Update</i> is now available</b> September 2011 <i>Enclosure – Connections<sup>SM</sup> Health Management Programs 2011 Annual Update</i>	P
<b>Toolkit offers help for a successful flu vaccine campaign</b> November 2011	P
<b>Using spirometry in COPD diagnosis</b> September 2011	P

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HIPAA 5010

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<b>AmeriHealth follows CMS lead with HIPAA 5010 90-day enforcement grace period</b> December 2011	P, F, A
<b>Are you ready?: HIPAA 5010 transition</b> July 2011	P, F, A
<b>HIPAA 5010 go-live date change</b> September 2011	P, F, A



ICD-10	
<b>ICD-10 readiness for AmeriHealth-participating facilities</b> December 2011	P, F, A
<b>Now available: ICD-10 Frequently Asked Questions</b> September 2011	P, F, A
<b>The transition to ICD-10 and the impact on providers</b> November 2011	P, F, A
MEDICAL	
<b>Administering injectable/infusion therapy drugs in the office and home settings</b> April 2011	P, F, A
<b>Capitation guidelines and the importance of specialty subcontractor arrangements</b> January 2011 <i>Reminder article was posted in:</i> April 2011	P, F
<b>Change in reimbursement for assistant-at-surgery services</b> September 2011	P
<b>Change to anesthesia claims payment methodology calculation</b> May 2011 <i>Reminder article was posted in:</i> December 2011	P
<b>Clinical criteria used for utilization management determinations</b> June 2011	P
<b>Guidelines for contraception in women with medical problems</b> June 2011	P
<b>Important information about the upcoming Clinical Care Report</b> July 2011	P, F
<b>New guide available for submitting chemotherapy/infusion or home infusion authorizations</b> January 2011	P, F, A
<b>New policy on inpatient hospital readmissions</b> September 2011	F
<b>Policy notifications posted as of December 20, 2010</b> January 2011	P, F, A

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MEDICAL (CONTINUED)

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<b>Policy notifications posted as of January 19, 2011</b> February 2011	P, F, A
<b>Policy notifications posted as of February 21, 2011</b> March 2011	P, F, A
<b>Policy notifications posted as of March 24, 2011</b> April 2011	P, F, A
<b>Policy notifications posted as of April 25, 2011</b> May 2011	P, F, A
<b>Policy notifications posted as of May 20, 2011</b> June 2011	P, F, A
<b>Policy notifications posted as of June 21, 2011</b> July 2011	P, F, A
<b>Policy notifications posted as of July 20, 2011</b> August 2011	P, F, A
<b>Policy notifications posted as of August 19, 2011</b> September 2011	P, F, A
<b>Policy notifications posted as of September 23, 2011</b> October 2011	P, F, A
<b>Policy notifications posted as of October 27, 2011</b> November 2011	P, F, A
<b>Policy notifications posted as of November 23, 2011</b> December 2011	P, F, A
<b>Policy on Modifier 52</b> October 2011	P, F, A
<b>Policy on X-rays associated with fractures in the office setting</b> June 2011	P
<b>Policy reminder regarding utilization review decisions</b> October 2011	P
<b>Precertification process change for certain infusion therapy drugs</b> December 2011	P
<b>Precertification requirement changes and updated lists available in July</b> July 2011	P, F, A

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MEDICAL (CONTINUED)

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<b>Precertification requirement changes for Medicare Advantage HMO members</b> October 2011	P, F, A
<b>Reminder: Choosing the most appropriate site of service</b> January 2011	P, F
<b>Reminder: Referrals not needed for services provided through Direct Access OB/GYN<sup>SM</sup></b> January 2011	P, F
<b>Reminder: Use updated precertification requirements lists</b> September 2011	P, F, A
<b>Revised InterQual<sup>®</sup> guidelines for 2011</b> May 2011	P, F, A
<b>Specialists needed to assist in developing medical policies</b> November 2011	P
<b>Three hyaluronate acid products designated as preferred brands for treatment of osteoarthritis of the knee</b> May 2011 <i>Reminder article was posted in:</i> June 2011	P
<b>Transitioning select infusion therapy drugs from the outpatient setting to the office or home setting</b> September 2011	P, F, A
<b>Updated InterQual<sup>®</sup> guidelines for 2011</b> June 2011	P, F, A
<b>Updated procedures for requesting precertification for pain management, DME, and home health providers</b> August 2011	P, F, A
<b>Upcoming changes to precertification requirements</b> June 2011	P, F, A
<b>Verify copayment amounts for preventive services</b> May 2011	P

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## NAVINET<sup>®</sup>

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<b>Coming soon: The new Clinical Care Report</b> March 2011 <i>Reminder article was posted in:</i> April 2011	P
<b>How the Clinical Care Report can help with pre-visit planning</b> October 2011	P
<b>NaviNet Plan Transactions menu options to change</b> November 2011	P, F, A
<b>New user guides now available on NaviNet</b> August 2011	P, F, A
<b>Reminder: Authorization submission requirements through NaviNet</b> December 2011	P, F, A
<b>Reminder: The Clinical Care Report will be available this month</b> August 2011	P, F
<b>Responsibilities of a NaviNet Security Officer</b> August 2011	P, F, A
<b>The Clinical Care Report is now available</b> September 2011	P, F
<b>Updates made to the <i>NaviNet Chemotherapy/Infusion and Home Infusion Authorizations Guide</i></b> October 2011	P, F, A

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## PHARMACY

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<b>Annual Synagis<sup>®</sup> (palivizumab) distribution program</b> August 2011 <i>Reminder article was posted in:</i> September 2011	P, F, A
<b>Brand Liptor<sup>®</sup> available to members through May 2012</b> December 2011	P
<b>Prescription drug updates</b> March 2011 June 2011 September 2011 December 2011	P, F, A
<b>Prescription mail order service transition</b> July 2011	P, F, A

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PHARMACY (CONTINUED)

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<b>Preventive drugs covered at \$0 copayment</b> March 2011	P, F, A
<b>Select Drug Program<sup>®</sup> Formulary updates</b> March 2011 June 2011 September 2011 December 2011	P, F, A
<b>Upcoming benefits change for progesterone in oil</b> December 2011	P

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PRODUCTS

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<b>AmeriHealth New Jersey introduces a new value network (NJ only)</b> March 2011 <i>Reminder article was posted in:</i> April 2011	P, F, A
<b>AmeriHealth New Jersey introduces new NJ Protect plan</b> June 2011	P, F
<b>AmeriHealth New Jersey launches new 51+ HMO Plus Coinsurance product</b> November 2011	P, F, A
<b>AmeriHealth New Jersey to introduce a new EPO product</b> September 2011	P, F, A
<b>AmeriHealth New Jersey's new Value Network applicable only for New Jersey providers (PA and DE only)</b> March 2011 <i>Reminder article was posted in:</i> April 2011	P, F, A
<b>Benefits changes and clarifications for commercial Pennsylvania members</b> November 2011	P, F, A
<b>Clarification: AmeriHealth 65<sup>®</sup> NJ HMO benefits changes</b> January 2011	P, F, A
<b>Reminder: New maximum out-of-pocket limit for Medicare Advantage HMO members</b> February 2011	P, F, A
<b>Upcoming Medicare Advantage HMO benefits changes</b> November 2011	P, F, A

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QUALITY MANAGEMENT

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<b>2011 PCP satisfaction survey results (NJ only)</b> November 2011	P, F, A
<b>2011 Quality Performance Measure program manuals now available for providers in New Jersey and Delaware</b> March 2011	P
<b>Introducing Quality Performance Measure program manuals for providers in New Jersey and Delaware</b> January 2011	P
<b>Member notification of utilization review decisions (DE only)</b> February 2011	P, A
<b>Member notification of utilization review decisions (PA only)</b> February 2011	P, A