# 2013 Provider Publication Cumulative Index





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*Note: Partners in Health Update* articles are specific to a provider type. The audience is identified by the following indicators:

- P Professional
- F Facility
- A Ancillary

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#### Partners in Health Updatesm

#### ADMINISTRATIVE 2013 medical chart reviews P, F March 2013 AmeriHealth services help patients communicate P, F, A December 2013 An updated Hospital Manual coming soon (NJ only) F, A May 2013 Changes to the Provider Automated System P, F, A August 2013 Reminder article was posted in: September 2013 November 2013 Complete your compliance training for Medicare programs P, F, A March 2013 Contraceptive coverage update for religious organizations Ρ December 2013 Electronic submission of clinical information for procedures that Ρ require precertification October 2013 Enrollment changes for Baby FootSteps® **P**, **F** April 2013 Enrollment changes for Baby FootSteps<sup>®</sup> to begin this month P, F May 2013 Identifying services that require preapproval/precertification P, F, A August 2013 Important reminder: ER follow-up care (NJ only) F October 2013 Investigations and audits help reduce health care fraud, waste, and abuse (NJ only) P, F, A March 2013 New AmeriHealth Administrators mailing address P, F, A March 2013 New payment option for migrated AmeriHealth Pennsylvania members with P, F, A spending accounts December 2013

## Partners in Health Update<sup>s™</sup>

Administrative (continued)	
No referrals required for AmeriHealth New Jersey HMO Plus and POS Plus members July 2013	P, F, A
Provider Automated System not available for migrated AmeriHealth Pennsylvania members December 2013	P, F, A
Recent updates to our Provider and Hospital Manuals November 2013	P, F, A
Reminder: Provider self-service requirements March 2013	P, F, A
Request your office supplies through the Provider Supply Line January 2013	P, F, A
Sign up to receive AmeriHealth news and announcements via email April 2013 July 2013 October 2013	P, F, A
Upcoming NaviNet <sup>®</sup> requirements February 2013 Reminder article was posted in: March 2013	P, F, A
Upcoming process change for the review of emergency admissions March 2013	F
Update your provider information with us February 2013 June 2013 September 2013	P, F, A
Urgent care centers and retail health clinics are alternatives to the ER when physicians are unavailable (PA only) June 2013	Ρ, F
Verify member cost-sharing at the time of service June 2013 December 2013	P, F, A

# Partners in Health Update<sup>™</sup>

ANNOUNCEMENTS	
<b>2012</b> <i>Cumulative Index</i> now available January 2013	P, F, A
AmeriHealth New Jersey and Cooper University Health Care partner to transform health care May 2013	P, F, A
An updated <i>Provider Manual</i> coming soon March 2013	Р
Changing the way we do business for AmeriHealth Pennsylvania members August 2013	P, F, A
Customer Service phone number change for AmeriHealth New Jersey September 2013	P, F, A
New network of vision care providers available for AmeriHealth members March 2013	P, F, A
Updated QPM Program Manual for providers in Delaware now available January 2013	Р
Visit the Provider News Center February 2013 May 2013 August 2013 November 2013	P, F, A
BILLING	
AmeriHealth Administrators Gateway transition February 2013	P, F, A
AmeriHealth Gateway transition February 2013	P, F, A
Bill Type 33X to be discontinued September 2013	A
Changes to billing procedures for nutrition counseling are now in effect March 2013	Ρ
Enforcement of industry standards related to platform transition for AmeriHealth Pennsylvania members	P, F, A

AmeriHealth Pennsylvania members December 2013

## Partners in Health Update<sup>s™</sup>

BILLING (CONTINUED)	
Medically Unlikely Edits now applied to professional and facility claims for AmeriHealth Pennsylvania members December 2013	P, F
New member ID cards and submitting claims for migrated AmeriHealth Pennsylvania members October 2013	P, F, A
Professional Injectable and Vaccine Fee Schedule updates effective July 1, 2013 June 2013	P, F, A
Professional Injectable and Vaccine Fee Schedule updates effective October 1, 2013 September 2013	P, F, A
Professional Injectable and Vaccine Fee Schedule updates effective January 1, 2014 December 2013	P, F, A
Reminder: Nutrition counseling in a group setting not eligible for payment February 2013	Р
Revised time line for new CMS-1500 (02/12) claim form December 2013	Ρ
Upcoming changes to claims submissions October 2013	Ρ, F
Updated CMS-1500 claim form effective January 6, 2014 October 2013	Ρ
Updated payer ID grids now available March 2013	Ρ, F
ZIP code requirement for all ambulance service claims June 2013	Α
HEALTH AND WELLNESS	

AmeriHealth members can save up to \$650 on cord blood collection and storage	Р
November 2013 Behavioral health resources available on our website	P
February 2013	•

HEALTH AND WELLNESS (CONTINUED)	
Connections <sup>™</sup> Health Management Program: Supporting your patients, our members January 2013 August 2013 (NJ only) November 2013 (NJ only)	Ρ
Discounts on cord blood collection and storage August 2013	Ρ
Discuss overactive bladder with your older adult patients August 2013	Ρ
Discuss routine preventive immunizations with your patients at their wellness visits January 2013	Ρ
Encourage members to receive colorectal cancer screenings March 2013	Ρ
Encourage pregnant AmeriHealth members to register for Baby FootSteps <sup>®</sup> August 2013 November 2013	Ρ
Encourage preventive care with the SilverSneakers <sup>®</sup> Fitness Program June 2013	Ρ
Fractures are high-risk indicators for future fractures September 2013	Ρ
Health Coaches: Supporting your patients, our members (PA only) July 2013 October 2013	Ρ
Help Medicare-eligible patients prevent diabetes with SilverSneakers <sup>®</sup> April 2013	Ρ
Help your Medicare Advantage HMO patients prepare for a hospital discharge October 2013	P, F
Help your older adult patients understand the connections among depression, sleep, and exercise December 2013	Ρ
Improve your patients well-being with SilverSneakers <sup>®</sup> September 2013	Ρ
May is Mental Health Awareness month May 2013	Ρ

HEALTH AND WELLNESS (CONTINUED)	
New Primary Health Coach model for Pennsylvania members May 2013	Ρ
Upcoming transition to a Primary Health Coach model for Pennsylvania members	Ρ
April 2013 Updates to our AmeriHealth Healthy Lifestyles <sup>s</sup> programs for AmeriHealth Pennsylvania members November 2013	Ρ
Your patients can be heart smart with the SilverSneakers <sup>®</sup> Fitness Program February 2013	Р
ICD-10	
CD-10 codes now available in medical and claim payment policies April 2013	P, F, A
Putting ICD-10 into Practice: Coding exercises and scenarios January 2013 February 2013 March 2013 April 2013 June 2013 June 2013 July 2013 August 2013 September 2013 October 2013 November 2013 December 2013	P, F, A
MEDICAL	
ACEI/ARB therapy benefits for hypertensive patients who have diabetes June 2013	Ρ
<b>An incentive opportunity for professional providers (NJ only)</b> June 2013 <i>Reminder article was posted in:</i> July 2013	Ρ
Annual Synagis <sup>®</sup> (palivizumab) distribution program October 2013	Ρ
Change to anesthesia claims policy June 2013	P, F
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MEDICAL (CONTINUED)	
Changes to medical policy for self-injectable drugs October 2013	Р
Changes to preferred products to treat osteoarthritis of the knee May 2013	P, F, A
Changes to sleep study precertification requirements for Medicare Advantage HMO members December 2013	P, F, A
Changes to sleep study precertification requirements now in effect September 2013	P, F, A
Choosing a safe, cost-effective setting for injectable and infusion therapy drugs June 2013	P, F, A
ClaimCheck <sup>®</sup> upgrade and edit clarification July 2013	Р
Coverage for certain surgical procedures December 2013	P, F
Coverage for injectable drugs that reduce the risk of preterm birth December 2013	Р
In-home assessments of high-risk members May 2013	P, F
Mandated coverage for orally administered anticancer medications prescribed to AmeriHealth New Jersey members January 2013	Р
New policy for athletic pubalgia effective March 5, 2013 January 2013	P, F
New policy on reimbursement for radiology services (NJ only) October 2013	P, F
New prior authorization requirements for AmeriHealth 65 <sup>®</sup> NJ HMO and AmeriHealth 65 <sup>®</sup> Preferred HMO members now in effect January 2013	P, F
No member cost-sharing for breast pumps May 2013	Ρ, Α
Policy notifications posted as of December 21, 2012 January 2013	P, F, A

## Partners in Health Update<sup>s™</sup>

MEDICAL (CONTINUED)	
Policy notifications posted as of January 29, 2013 February 2013	P, F, A
Policy notifications posted as of February 28, 2013 March 2013	Ρ, Ϝ, Α
Policy notifications posted as of March 28, 2013 April 2013	Ρ, Ϝ, Α
Policy notifications posted as of April 26, 2013 May 2013	Ρ, Ϝ, Α
Policy notifications posted as of May 29, 2013 June 2013	Ρ, Ϝ, Α
Policy notifications posted as of June 28, 2013 July 2013	Ρ, Ϝ, Α
Policy notifications posted as of July 31, 2013 August 2013	P, F, A
Policy notifications posted as of August 29, 2013 September 2013	Ρ, Ϝ, Α
Policy notifications posted as of September 27, 2013 October 2013	Ρ, Ϝ, Α
Policy notifications posted as of October 30, 2013 November 2013	Ρ, Ϝ, Α
Policy notifications posted as of November 25, 2013 December 2013	Ρ, Ϝ, Α
Provide Medicare Advantage HMO members notice of noncovered/excluded services and member payment responsibility September 2013	Ρ, Ϝ, Α
Reminder: Updates to precertification requirements effective January 1, 2014 December 2013	Ρ, Ϝ, Α
Upcoming changes to our home oxygen therapy policy March 2013	Ρ, Α
Upcoming changes to our medical policy on sleep disorder testing June 2013	Ρ, Ϝ, Α
Upcoming changes to the enforcement of medical and claim payment policy for AmeriHealth Pennsylvania members August 2013	Ρ, Α

MEDICAL (CONTINUED)	
Updated InterQual <sup>®</sup> guidelines for 2013 May 2013	Ρ, F
Updated policy for artificial intervertebral disc insertion May 2013	P, F, A
Updated policy for intraoperative neurophysiological monitoring July 2013	P, F, A
Updates to precertification requirements effective January 1, 2014 October 2013	Ρ, Ϝ, Α
NAVINET®	
Changes to NaviNet authorization and referral transactions coming this month October 2013	P, F, A
NaviNet Claim INFO Adjustment requirement March 2013 Reminder article was posted in: April 2013	Ρ, Ϝ, Α
NaviNet Claim INFO Adjustment requirement now in effect May 2013	P, F, A
NaviNet registration requirement now in effect April 2013	P, F, A
New NaviNet functionality for ePayment, Cap Rosters, and other transactions December 2013	P, F, A
New NaviNet transaction for EOB and Remittance Inquiry and other changes coming soon November 2013	Ρ, Ϝ, Α
New NaviNet user guides available soon September 2013	P, F, A
Reminder: Authorization submission requirements through NaviNet March 2013	P, F, A
Reminder: Provider self-service requirements June 2013	P, F, A
Retirement of three NaviNet transactions June 2013	P, F, A
Stay tuned: Upcoming NaviNet changes July 2013	Ρ, Ϝ, Α

NAVINET <sup>®</sup> (CONTINUED)	
Upcoming changes to NaviNet May 2013	P, F, A
Upcoming NaviNet transaction changes August 2013	P, F, A
PHARMACY	
Annual Synagis <sup>®</sup> (palivizumab) distribution program September 2013	Ρ
BriovaRx <sup>™</sup> selected as exclusive specialty pharmacy provider for prescription drug benefit November 2013	P, F, A
CMS requires an individual NPI on all prescriptions for members covered under Medicare Part D June 2013	Ρ
Prescription drug updates March 2013 June 2013 September 2013 December 2013	P, F, A
ProAir <sup>®</sup> HFA to become the only preferred brand of rescue inhaler for commercial members August 2013 Reminder article was posted in: September 2013	Ρ
Select Drug Program <sup>®</sup> Formulary updates March 2013 June 2013 September 2013 December 2013	P, F, A
Products	
AmeriHealth New Jersey launches new 51+ EPO product May 2013	P, F, A
AmeriHealth New Jersey products available both on and off the Health Insurance Marketplace November 2013	P, F, A

November 2013 December 2013

PRODUCTS (CONTINUED)	
AmeriHealth New Jersey to introduce a new EPO product for individuals March 2013	P, F, A
Important information regarding the AmeriHealth New Jersey Value Network August 2013	Ρ, Ϝ, Α
Member benefits changes and clarifications for commercial members (PA only) November 2013	Ρ, Ϝ, Α
Upcoming Medicare Advantage HMO benefits changes (NJ only) October 2013	P, F, A
QUALITY MANAGEMENT	
2013-2014 Clinical Practice Guideline Summary now available November 2013	Ρ
2013-2014 Member Wellness Guidelines now available November 2013	Ρ
Clinical Practice Guidelines study results for diabetic and cardiac services (NJ only) April 2013	Ρ
Our Quality Management Program promotes quality of care and service December 2013	P, F, A
PCP satisfaction with information received from organizational providers and specialists (NJ only) May 2013	P, F, A
Policy reminder regarding utilization review decisions November 2013	Ρ
Standards for medical record documentation December 2013	Р
The AmeriHealth New Jersey Perinatal Guideline is available online October 2013	Ρ
Upcoming changes to the measures for the QPM score program — measurement year 2014 (NJ and DE only) December 2013	Р