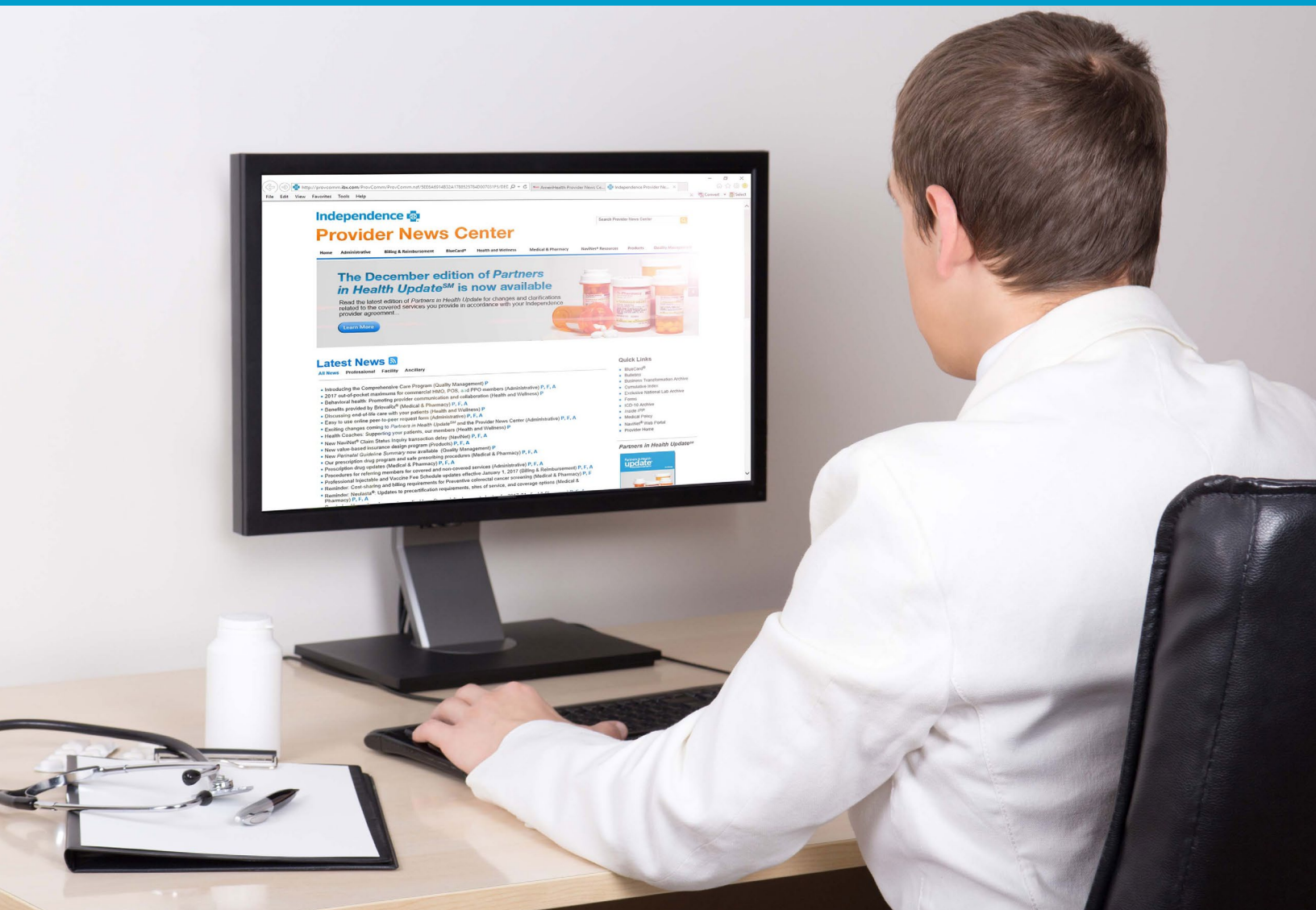


2016 Provider Publication Cumulative Index

This index captures articles that were published in 2016 in *Partners in Health Update*SM and on the Provider News Center:

- The *Partners in Health Update* section includes notice of changes or clarifications to administrative policies and procedures that are related to the covered services provided by Independence-participating providers.
- The Provider News Center section highlights pertinent news stories that were published outside of the *Partners in Health Update* publishing schedule.



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Note: Partners in Health Update articles are specific to a provider type. The audience is identified by the following indicators:

- P – Professional
- F – Facility
- A – Ancillary

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Administrative

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Article title	Edition	Audience
2015 Cumulative Index now available	January	P, F, A
Concierge medical practices prohibited as a participating provider	January	P
Confirmation of precertified procedures	January	F
Importance of providing timely clinical information on emergency admissions	January	F
New Provider Automated System is now live	January	P, F, A
Update your provider information with us	January	P, F, A
Member liability for missed appointments	February	P
Update to Independence Administrators' Health Utilization Management program	February	P, F, A
Update your provider information with us	February	P, F, A
Accessing the Provider Automated System	March	P, F, A
Help fight against fraud, waste, and abuse	March	P, F, A
Required lead time when updating your provider information	March	P, F, A
Capitation rate adjustments	April	P
Changes to notification process for newly credentialed practitioners	April	P
Easy to use online peer-to-peer request form	April	P, F, A
Required lead time when updating your provider information	April	P, F, A
Compliance training for Medicare programs	May	P, F, A
Required lead time when updating your provider information	May	P, F, A
Reminder: Concierge medical practices prohibited as a participating provider	June	P
Required lead time when updating your provider information	June	P, F, A
Required lead time when updating your provider information	July	P, F, A
Upcoming Risk Adjustment Data Validation audit	July	P
Carenet outreach program continues	August	P
New functionality for CAQH ProView™	August	P
Notification for inpatient facility maternity claims	August	P, F, A
Required lead time when updating your provider information	August	P, F, A
Required lead time when updating your provider information	September	P, F, A
Requirements for PCPs rendering services to members in long-term care facilities	September	P, F
Upcoming address change for paper claims submissions	September	P, F, A
Claims recovery period to align with CMS	October	P, F, A
New iEXCHANGE® user guides available on the Independence Administrators website	October	P, F, A
Required lead time when updating your provider information	October	P, F, A
Reminder: Referral procedures for capitated services	November	P, F
Required lead time when updating your provider information	November	P, F, A

Administrative

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Article title	Edition	Audience
2017 out-of-pocket maximums for commercial HMO, POS, and PPO members	December	P, F, A
Easy to use online peer-to-peer request form	December	P, F, A
Procedures for referring members for covered and non-covered services	December	P, F, A
Required lead time when updating your provider information	December	P, F, A
Upcoming HEDIS® medical record review	December	P

Announcements

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Article title	Edition	Audience
Introducing Independence LIVE!	August	P, F, A
Exciting changes coming to <i>Partners in Health Update</i> SM and the Provider News Center	December	P, F, A

Billing

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Article title	Edition	Audience
Upcoming changes to claims reporting requirements for home infusion providers	January	P, F, A
Updated payer ID grids now available	January	P, F, A
Reminder: Common ICD coding errors identified on paper and electronic claims	February	P, F, A
Upcoming changes to claims reporting requirements for home infusion providers	February	A
Billing for observation services when combined with other outpatient services	March	F
New claims reporting requirements now in effect for home infusion vendors	March	A
Professional Injectable and Vaccine Fee Schedule updates effective April 1, 2016	March	P, F, A
Update on APC reimbursements	March	F
Billing preventive gynecological visits for Medicare Advantage members	April	P
Coming soon: Important reimbursement information for professional providers	April	P
Reminder: Transitioning outstanding A/R balances	April	P, F
Important reimbursement information for professional providers	May	P
Reimbursement of emergency room services	May	P, F, A
Reminder: Common ICD coding errors identified on paper and electronic claims	May	P, F, A
Changes in reimbursement display	June	F, A
Important billing reminders for hospitals	June	F
Professional Injectable and Vaccine Fee Schedule updates effective July 1, 2016	June	P, F, A
Claim notifications and common ICD coding errors on paper and electronic claims	July	P, F, A
Mapping change for vaginal delivery claims	July	F
Electronic claim resubmission requirements	September	P, F, A
Professional Injectable and Vaccine Fee Schedule updates effective October 1, 2016	September	P, F, A

Billing

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Article title	Edition	Audience
Claim submission changes for oral surgery	October	P
Updated payer ID grids now available	October	P, F
Professional Injectable and Vaccine Fee Schedule updates effective January 1, 2017	December	P, F, A

BlueCard®

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Article title	Edition	Audience
New address for sending Host Plan medical records	February	F, A
Enrollment in Medicaid plans of Medicaid members you treat	May	F, A
BlueCard® PPO Professional Host claim submissions	June	P
Updated information on <i>COB Questionnaire</i> for out-of-area members	July	P, F, A

Health and Wellness

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Article title	Edition	Audience
Encourage pregnant Independence members to enroll in Baby BluePrints®	February	P
Heart disease vs. exercise — fight fire with fire	February	P
Health Coaches: Supporting your patients, our members	March	P
Important information about the Zika virus	March	P
Behavioral health: Promoting provider communication and collaboration: Part 1 – The importance of working together	May	P
Encourage pregnant Independence members to enroll in Baby BluePrints®	May	P
Help your patients reduce their risk for osteoporosis	May	P
Coming soon: <i>Healthy Families and Kids</i>	June	P
Health Coaches: Supporting your patients, our members	June	P
Behavioral health: Promoting provider communication and collaboration: Part 2 – Behavioral health resources available for assessment and treatment of opioid misuse and abuse	August	P
Encourage pregnant Independence members to enroll in Baby BluePrints®	August	P
Help your patients get healthy this summer	August	P
Health Coaches: Supporting your patients, our members	September	P
Vaccine recommendation for human papillomavirus	September	P
Behavioral health: Promoting provider communication and collaboration: Part 3 – Facilitating collaboration between medical and behavioral health providers	October	P
Encourage exercise to improve brain health	November	P
Encourage pregnant Independence members to enroll in Baby BluePrints®	November	P
Behavioral health: Promoting provider communication and collaboration: Part 4 – Second generation antipsychotic medications	December	P
Discussing end-of-life care with your patients	December	P
Health Coaches: Supporting your patients, our members	December	P

Medical

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Article title	Edition	Audience
Precertification changes for non-emergent outpatient radiation therapy services	January	P, F
Reminder: Changes to precertification requirements for 2016	January	P, F
View up-to-date policy activity on our Medical Policy Portal	January	P, F, A
New preferred providers for Direct Ship Drug Program and IVIG/SCIG home infusion	February	P, F
Reminder: Independence medical record requests and ePASS® submissions now using EFT for payments	February	P, F
Telemedicine solutions for Independence commercial members	February	P
View up-to-date policy activity on our Medical Policy Portal	February	P, F, A
2016 ePASS® incentive opportunity for professional providers	March	P
Coverage for Autism Spectrum Disorders	March	P
Criteria for endometrial ablation	March	P, F
Reminder: New preferred providers for Direct Ship Drug Program and IVIG/SCIG home infusion	March	P, F
View up-to-date policy activity on our Medical Policy Portal	March	P, F, A
New utilization management program for genetic/genomic testing and certain molecular analyses	April	P, F
Precertification approval email notifications to be offered by eviCore	April	P, F
Reminder: Clinical Relationship Logic and Code-to-Code Edits	April	P, F, A
View up-to-date policy activity on our Medical Policy Portal	April	P, F, A
Precertification for diagnostic imaging services	May	P
Update on appropriate use of vitamin D testing	May	P, F, A
Utilization management program for genetic/genomic tests, certain molecular analyses, and cytogenetic tests	May	P, F, A
View up-to-date policy activity on our Medical Policy Portal	May	P, F, A
Recent updates to Direct Ship Drug Program	June	P, A
Upcoming training for precertification of certain genetic/genomic tests through eviCore	June	P, F, A
View up-to-date policy activity on our Medical Policy Portal	June	P, F, A
Updated InterQual® guidelines for 2016	July	P, F, A
Updates to policies pertaining to nerve conduction studies and needle electromyography	July	P
Utilization management program for genetic/genomic tests, certain molecular analyses, and cytogenetic tests now in effect	July	P, F, A
View up-to-date policy activity on our Medical Policy Portal	July	P, F, A
Yervoy® being added to Dosing and Frequency Program	July	P
Coverage requirements for applied behavioral analysis for the treatment of autism spectrum disorders	August	P
New policies for Modifier 53: Discontinued Procedure	August	P
Reminder: Utilization management program for genetic/genomic tests, certain molecular analyses, and cytogenetic tests now in effect	August	P, F, A
Upcoming changes to 2016 ePASS® incentive opportunity	August	P
Upcoming coverage position changes for certain laboratory tests	August	P, F, A

Medical

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Article title	Edition	Audience
Updated policies for Always Bundled Procedure Codes	August	P
View up-to-date policy activity on our Medical Policy Portal	August	P, F, A
Vitamin D testing policies now in effect	August	P, F, A
Annual Synagis® (palivizumab) distribution program approaching	September	P, F, A
Changes to our ePASS® incentive opportunity for professional providers	September	P
Changes to the seasonal influenza vaccine recommendations for 2016-2017	September	P
Injectable hyaluronate acid products removed from the Direct Ship Drug Program	September	P
Updated <i>Radiation Therapy Clinical Guidelines</i>	September	P, F
View up-to-date policy activity on our Medical Policy Portal	September	P, F, A
Why health plans partner with vendors for Personal Health Visits	September	P
Coverage position changes for select medical services	October	P, F, A
Important news about the annual Synagis® (palivizumab) distribution program	October	P
New Pennsylvania Prescription Drug Monitoring Program system now available	October	P, F, A
Upcoming changes to drug precertification requirements for 2017	October	P, F, A
Upcoming changes to medical benefit specialty drug cost-sharing for 2017	October	P, F, A
Upcoming changes to precertification requirements for Cologuard™ and NIPT/NIPS	October	P, F
Upcoming precertification changes for outpatient, non-emergent radiation therapy services	October	P, F
Updated policy for anesthesia services	October	P
Updates to Most Cost-Effective Setting Program for injectable and infusion therapy drugs	October	P, F, A
View up-to-date policy activity on our Medical Policy Portal	October	P, F, A
Cost-sharing and billing requirements for Preventive colorectal cancer screening	November	P, F
Coverage for transgender services	November	P, F, A
Neulasta®: Updates to precertification requirements, sites of service, and coverage options	November	P, F, A
Reminder: \$0 copays on preferred diabetic supplies for Medicare Advantage members	November	P, F, A
View up-to-date policy activity on our Medical Policy Portal	November	P, F, A
Reminder: Cost-sharing and billing requirements for Preventive colorectal cancer screening	December	P, F
Reminder: Neulasta®: Updates to precertification requirements, sites of service, and coverage options	December	P, F, A
Reminder: Upcoming changes to medical benefit specialty drug cost-sharing for 2017	December	P, F, A
Reminder: Upcoming changes to precertification requirements for 2017	December	P, F, A
Reminder: \$0 copays on preferred diabetic supplies for Medicare Advantage members	December	P, F, A
View up-to-date policy activity on our Medical Policy Portal	December	P, F, A

NaviNet®			Table of Contents
Article title	Edition	Audience	
Reminder: NaviNet® resources available	January	P, F, A	
1500 Claim Submission and Claim Log transactions coming soon to NaviNet®	February	P, A	
New 1500 Claim Submission and Claim Log transactions now available	March	P, A	
New NaviNet® look, same great resource	March	P, F, A	
Enhancements coming to NaviNet® in April	April	P, F, A	
NaviNet® authorization requests with a Pended status	May	P, F, A	
New Claims Dashboard and Document Exchange NaviNet® functionality	May	P, F, A	
Roles and responsibilities of a NaviNet® Security Officer	May	P, F, A	
Document Exchange coming soon to NaviNet®	June	P, F, A	
Coming soon: New Eligibility and Benefits Inquiry transaction	July	P, F, A	
New transactions on NaviNet® and user guides available	August	P, F, A	
New transactions on NaviNet® and user guides available	September	P, F, A	
NaviNet® Referral Submission transaction updates	October	P	
Reminder: Document Exchange now available on NaviNet®	October	P, F, A	
Reminder: Provider self-service requirements	November	P, F, A	
New NaviNet® Claim Status Inquiry transaction delay	December	P, F, A	

Pharmacy			Table of Contents
Article title	Edition	Audience	
Medication Therapy Management program available for your patients	January	P, F	
Prescribing high-risk medications for your older adult patients	January	P, F	
Tips to promote antimicrobial stewardship in our community	January	P	
New guide available regarding high-risk medications	February	P, F	
Opioid abuse epidemic	February	P	
Reminder: Important message for providers who prescribe drugs for Medicare patients	February	P	
Resources available to promote antimicrobial stewardship in our community	February	P	
Prescription drug updates	March	P, F, A	
Select Drug Program® Formulary updates	March	P, F, A	
The benefits of statin therapy in diabetic patients	March	P	
Important message for providers who prescribe drugs for Medicare patients	April	P	
Medication Therapy Management program available for Independence members	April	P, F	
Thorough completion of prior authorization forms linked to improved member satisfaction	April	P, F	
CDC guidelines for prescribing opioids for chronic pain	May	P	

Pharmacy

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Article title	Edition	Audience
Prescription drug updates	June	P, F, A
Select Drug Program® Formulary updates	June	P, F, A
Reminder: Important message for providers who prescribe drugs for Medicare patients	July	P
Understanding prescription drug vouchers	July	P, F
Prescription drug updates	September	P, F, A
Select Drug Program® Formulary updates	September	P, F, A
Stelara®: Now eligible for coverage under the medical and pharmacy benefits	October	P
Benefits provided by BrivoRx®	December	P, F, A
Our prescription drug program and safe prescribing procedures	December	P, F, A
Prescription drug updates	December	P, F, A
Select Drug Program® Formulary updates	December	P, F, A

Products

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Keystone 65 Focus coverage starts in 2016	January	P, F, A
Benefit tier re-evaluation for Keystone HMO Proactive	October	P, F, A
Medicare Advantage plans: What's new for 2017	October	P, F, A
Keystone 65 Focus: Participating hospitals for 2017	November	P, F, A
Member benefit changes and clarifications for commercial members	November	P, F, A
New value-based insurance design program	December	P, F, A

Quality Management

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Ensure patients know how to access care after office hours	January	P
Improving lead testing among CHIP members	April	P
Independence Physician Summit	April	P
Independence's utilization remains within national/regional standards of care	May	P, F
Positive results in Independence's 2015 Provider Satisfaction Survey	June	P
Updated physician quality measure rankings	August	P
Quality ranking for primary care offices	September	P
Discontinuation of the Physician Quality Measure and Blue Physician Recognition programs	October	P
Independence members rate their physician experience	October	P
Independence offers services to help patients communicate	October	P, F, A

Quality Management

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Article title	Edition	Audience
Improving lead testing among CHIP members	November	P, F
Our Quality Management Program promotes quality of care and service	November	P, F, A
Policy reminder regarding utilization review decisions	November	P, F
Standards for medical record documentation: Medical record review	November	P, F, A
<i>2016-2017 Clinical Practice Guideline Summary</i> now available	December	P
<i>Member Wellness Guidelines</i> available	December	P
<i>New Perinatal Guideline Summary</i> now available	December	P

Provider News Center

News stories

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Article title	Publication date	Audience
Independence becomes first major insurer to cover next-generation whole genome sequencing	January 11	P, F, A
New NaviNet® Open Plan Central is here	February 11	P, F, A
Provider Automated System change	February 12	P, F, A
Angel Flight East can help!	April 12	P, F, A
Five strategies that drive higher value care	May 10	P, F, A
Public Health Preparedness Recommendations for the Democratic National Convention	July 20	P, F, A
Increase in Shigellosis Infections in Philadelphia	July 20	P, F
New Claims Dashboard Guide now available	July 22	P, F, A
Software update for e-prescriptions	September 28	P
Important information about SEPTA	November 1	P, F, A
Update: SEPTA strike resolution	November 7	P, F, A
Introducing the Comprehensive Care Program	December 9	P