



PROVIDER BULLETIN
#06-2017

TO: Participating hospitals
FROM: Clinical Services
DATE: April 3, 2017
SUBJECT: Authorization requests for emergency inpatient admissions

Beginning May 1, 2017, Independence Blue Cross (Independence) will implement a new process for requests for authorization of emergency inpatient admissions. This new process will streamline the review process for these requests between our organizations.

When submitting the initial authorization request for an emergency inpatient admission, we will require that a full **24 hours of clinical treatment and patient response** be provided. Should our utilization management (UM) staff receive clinical information that is not based on at least 24 hours of treatment, we will pend the request while awaiting the furnishing of complete information. Upon receipt, we will provide a determination within one business day.

If you have any questions regarding this new process, please contact your Independence UM Manager.

We encourage you to share this information with appropriate members of your staff.
