



## PROVIDER BULLETIN

#19-2013

**TO:** Participating hospitals  
**FROM:** Contracting and Provider Networks  
**DATE:** November 6, 2013  
**SUBJECT:** Reimbursement for multiple outpatient surgical procedures

As previously communicated, Independence Blue Cross (IBC) is transitioning to a new claims processing platform, which will offer greater capabilities, increased flexibility in benefit design, and enhanced functionalities for an improved overall customer experience. During this transition, we will be working with you in a dual claims-processing environment until all of our membership is migrated to the new platform. In other words, as members are migrated, their claims will be processed on the new platform; we will continue to process claims on the current IBC platform for members who have not yet been migrated.

One area of change during the transition is to the display of the reimbursement for multiple outpatient surgeries for Indemnity/Traditional, Federal Employee Program (FEP), and out-of-area BlueCard® claims. Please note the following:

- **Claims processed on the current IBC platform.** Reimbursement for multiple outpatient surgical procedures will continue to be rolled up and displayed on **one payment line**, as shown below.

Claim ID	Claim line	Rev code	Procedure code	Contracted rate	Reimbursement
1234	1	0360	23130	\$100 x 2.5 =	\$375.00
1234	2	0369	23156	\$50 x 2.5 = \$125	\$0.00

- **Claims processed on the new platform.** Reimbursement for multiple outpatient surgical procedures will be displayed on **two or more separate payment lines**, as shown below.

Claim ID	Claim line	Rev code	Procedure code	Contracted rate	Reimbursement
1234	1	0360	23130	\$100 x 2.5 =	\$250.00
1234	2	0369	23156	\$50 x 2.5 = \$125	\$125.00

As a reminder, as of November 1, 2013, FEP and Host BlueCard claims are processing on the new platform. Indemnity/Traditional claims will continue to be processed on the current IBC platform until this membership is migrated to the new platform.

For more information about our Business Transformation, please visit our dedicated site at [www.ibx.com/pnc/businesstransformation](http://www.ibx.com/pnc/businesstransformation). On this site, you will find a communication archive and Frequently Asked Questions (FAQ) document. If you still have questions after reviewing the FAQ, email us at [provider\\_communications@ibx.com](mailto:provider_communications@ibx.com).

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**We encourage you to share this information with members of your staff and your trading partners.**