

PROVIDER BULLETIN #22-2013

TO: Participating acute care hospitals

FROM: Contracting and Provider Networks

DATE: November 15, 2013

SUBJECT: Interim Billing Claims

As of November 1, 2013, Independence Blue Cross (IBC) has begun transitioning membership to a new claims processing platform ("new platform"). As a result, we are instituting business process changes that will offer greater capabilities. One process change is related to the handling of interim billing claims.

Currently, IBC does not allow interim billing for acute care hospitals for inpatient claims. Acute care hospitals are required to submit the bill after the member has been discharged.

For non-migrated members (i.e., on the current IBC platform), interim billing claims continue to be denied through your Statement of Remittance. For migrated members (i.e., on the new platform), interim billing claims will be rejected through the 277CA acknowledgment.

For more information

For more information about our Business Transformation, please visit our dedicated site at www.ibx.com/pnc/businesstransformation. On this site, you will find a communication archive and Frequently Asked Questions (FAQ) document. If you still have questions after reviewing the FAQ, email us at provider_communications@ibx.com.

We encourage you to share this information with appropriate members of your staff.